

Certificate in Team Leading Level 2

ILM (Institute of Leadership & Management)



We can take you to another level...a level where you can:

- improve your confidence, performance and direction
- recognise and develop your team leading skills
- motivate potential team leaders

Course Content

The Certificate builds and broadens the skills and knowledge gained in the Award in Team Leading (please note candidates may join the Certificate directly and are not required to undertake the Award as a prerequisite). Here, practical techniques in motivating teams, plus planning and monitoring their work are explored within the additional mandatory units of this larger qualification.

Develop your skills in the following areas:

- team leadership
- motivating the team
- planning & monitoring work

Learners are able to choose from a diverse range of optional units to build their qualification. This high level of flexibility allows individuals or their employers to custom build a qualification focusing on the key areas of team leading. From exploring induction and coaching in the workplace, to dealing with customers lawfully

Who is the course for?

The Certificate in Team Leading is for anyone who works in formal teams/groups as a team leader, co-ordinator or even a team member. You might be working in catering, customer service, care, IT, business, manufacturing or warehousing - it is relevant to and recognised by all sectors.

Assessment

There are no formal exams as your assessment is by practically based activities and assignments including reflective reviews and work-based tasks. If you are successful, at the end of the course you will gain a nationally-recognised qualification.

Duration: 12 - 24 weeks (65 hrs)

Delivery: The Certificate in Team Leading can be started at any time. Please call us for more details.

This course outline is designed to be a guide and to help you find a programme which may meet your organisation's needs. The content has been re-designed and refined for many different clients in the past - let us fine-tune it to meet your organisation's needs, free of charge. We will happily present any programme on your premises.