

Providing Security Services

Level 2

Overview

This qualification has been designed to support those involved with security operations such as static and patrol guarding, door supervision, CCTV operation and security at events and in retail and reception environments.

Qualification

The level 2 Certificate consists of a minimum of 22 credits, which is made up of mandatory units, and a number of optional units based around your work role and the pathway you select. In order to identify which units are most appropriate, we will match your skills against the standards. This provides us with the opportunity to tailor the qualification to suit your individual situation and needs.

Course Requirements

In order to be eligible for the qualification, you will need the following:

- to be currently working in a security job role
- have agreement from your employer to allow an assessor to visit you in the workplace
- have a minimum of 3 months prior experience in the security industry
- be working a minimum of 15 hours a week

Assessment

Once the appropriate units are agreed, assessment can commence. This takes the format of an assessor working with you in the workplace to observe you carrying out your daily tasks. Assessments will contain a mixture of:

- observation
- questioning
- witness statements from colleagues

The assessor will plan their visits with you in advance and will accommodate your work pattern and activities in order to gather the appropriate evidence.

Level 2 - Units

Mandatory Units		Credits
Unit 1	Reducing the risks to health and safety at work	2
Unit 2	Communicate effectively with others	2
Unit 3	Portray a positive personal image	2
Unit 4	Control security incidents	3
		Continued...

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Pathway Units		Credits
Unit 5	Maintain the security of property and premises through observation	3
Unit 6	Control entry to and egress from premises	2
Unit 7	Carry out searches of people and their property	2
Unit 8	Provide security at licensed venues	2
Unit 9	Carry out searches of vehicles for unauthorized items	2
Unit 10	Arrest by security operative	3
Unit 11	Deal with disorderly and aggressive behavior	2
Unit 12	Monitor areas using CCTV systems	4
Unit 13	Maintain CCTV recording media libraries and preserve potential evidence	2
Unit 14	Maintain the operational performance of CCTV systems	2
Unit 15	Provide covert security in retail environments	2
Unit 16	Detect loss and theft in retail environments	3
Unit 17	Control a guard dog under operational conditions	5
Unit 18	Deal with lost and found property	1
Unit 19	Maintain understanding of current legislation and regulation relevant to the security officer role	3
Unit 20	Record information relevant to the security operative role.	1
Unit 21	Preventing unauthorized items passing through ports	6
Unit 22	Respond to keyholding visit requests	2
Unit 23	Visit sites in response to keyholding requests	3
Unit 24	Protecting from the risk of violence at work	3
Unit 25	Promote a healthy and safe workplace	2
Unit 26	Work effectively with other agencies	2
Unit 27	Assess and address risk to the environment	2
Unit 28	Use radio communications effectively	2

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